



MANLYNE PROJECTS COMPANY PROFILE

INTRODUCTION

- Manlyne Projects was established in 2016 to offer unique services to customers in the Cleaning ,Plumbing, Building & Alterations ,Flooring and Gardening services Industry.
- We differentiate ourselves from competition by operating as partners with our customers and upholding the principle that their business is our business.
- ✓ By being at the fore-front of our customers' business we therefore pay great attention to always projecting a favourable image and professional Services standards.
- ✓ The company has been duly registered under the companies act and the group name is called Manlyne Projects (pty)ltd ,CK No. 2016/518212/07 Tax ref: No-9986215169

We are fully insured and BEE Affiliated level 4



BUSINESS CLASSIFICATION/BACKGROUND TO SERVICE CONCEPT

Manlyne Projects falls under small and medium enterprises (SMEs). We believe in equal opportunities for all and that preference should be accorded purely on merit in respect of meeting the client's specific requirements as well as the standards in the Cleaning ,Building/Alterations ,Flooring , Granite Installation ,Plumbing and Electrical Industry for any specific occasion.

We also strongly believe that our ability to foster long lasting relationships with our customers gives us a plus above our competitors. We treat our customers as our partners and their business as our business thereby maintaining a win-win situation.



SERVICE CONCEPT CONT'D

Our staff selection involves rigorous interviews to ensure that

all employees are thoroughly trained, and equipped with product knowledge regarding their areas of specialty.

All the staff is trained to display unquestionable professionalism, efficiency and dedication to duty.

Honesty and reliability are also other qualities we do not compromise.

We have well qualified staff with vast experience to cater for a wide variety of duties and well trained on the best industry practices.

Constant training and grooming ensures that our staff is of high quality and capable to produce the best service



BENEFITS OF OUR SERVICES

At Manlyne Projects we believe in focusing on tailor-made service delivery which is the key to excellent customer services .

We value our clients and their business as our own business, hence customer satisfaction is one of our fundamental core values.

We pay great attention to our customers' feed back regarding our service standards and incorporate all the positive comments so as to enhance our service delivery.

It is a requirement for all our staff members to pay great attention to the client's instructions and requirements regarding service delivery



SERVICE PROFILE

- Industrial, Commercial Cleaning , Contract cleaning , Office Cleaning services, Domestic, Once off ,plumbing / New Installations, maintenance, Building & alterations Gardening , wood work /Joinery & Tiling walls/ Floors.
- By combining high quality products, professional services and competent staff, we always make sure we offer our customers value for money, We have mixed experts in the field of Plumbing and cleaning services.



OUR CONCEPT IN SUPPLYING OUR SERVICES STAFF

At Manlyne Projects, our service measure is the **'excitement'** of our customer. This enables us to measure our performance according to how we meet our customers' expectations.

To us this means taking every task as an opportunity for trying to impress our customers by offering a unique service that suits the requirements of the diverse clientele requirements.

Accordingly our service staff have different levels of experience.

Our pride is in ensuring that our staff service meets and exceeds our customers' expectations.



TERMS OF SUPPLY CONT'D

Special rates lower than the normal agreed rate on big volume business can be negotiated / charged partly to accommodate budgetary constraints without necessarily being outside boundary limitations.

Rates quoted and agreed upon are all VAT exclusive. Terms of payment are always done in consideration of each client's finance Department's procedure in handling all the creditors.

For big companies with various accounts Department, we always request to be informed of the relevant person to deal with at accounts.



MANAGEMENT

- The management team at Manlyne Projects is vibrant, dynamic and innovative. Our passion is to make win-win strategic solutions with our value customers and other stakeholders.
- ❖ Lincoln, has acquired more than 4 years experience in the field of Management of Business. He is responsible for Marketing and Sales.
- ❖ Miriam , has dealt and worked with various firms and has much experience in the admin department , she is responsible for all our Administration , Cleaning & Gardening services
- ❖ Remy ,Professional Plumber and Electrical Installer responsible for all Our onsite Operations



CONTACT DETAILS

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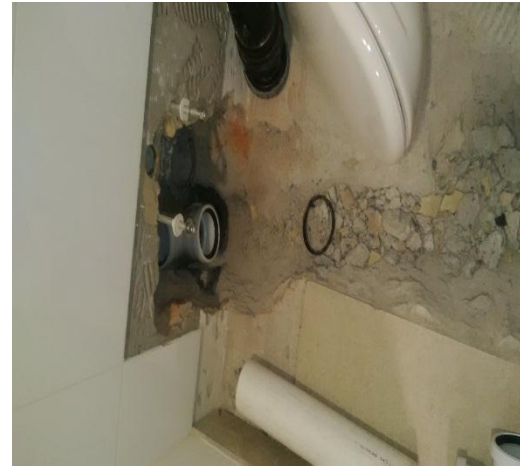
Cell : 074 312 3980-074 992 0234



WORK REF / PICTURES & CONTACT DETAILS



WORK REF / PICTURES & CONTACT DETAILS CONT.'



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REFS

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School Chairman –Mr. I Maputla

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School HOD- Mr. W Maelane

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Mrs. B .Moore -C.E.O

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